

Dear Customer!

Congratulations to buying this emporia mobile telephone! You have made the right decision.

**Content of delivery:** Mobile telephone, charging adapter, battery, instructions

## 1 Controls

**Speaker**

**Display (= Screen)**

**Arrow Keys**

- On standby:

△ & ▽:

- In menu and phonebook: scrolling up/down

▽ In standby: Enter phone book contact list

**Pick-up/OK/Call list-Key**

- Calling: Enter the number, then press

- Answering an incoming call: Press

- In menu: Confirm selection

- On standby: Enter call list (dialled, received, missed)

**\* - Key**

- In standby:

Long press: activate/ deactivate silent mode

• LED-Blinking: Charging

• Press twice: + (for international prefix, e.g +44 for UK)

- For SMS: Special characters:

(.,‘’?;!:’’@\_ ~ & + - () < > { } [ ] % = / \ # \* \$ § ...)

**0 - Key**

On Standby:

- Press and hold to connect with voicemail

(= answering machine)

- For SMS: Space

**# - Key**

- Standby: Press and hold to go to missed call list

- SMS: Switch between capital, small letters & numbers

- LED- Blinking: Missed Call



## 16 SAFETY INSTRUCTIONS

Switch off mobile telephone in **hospitals** or near medical devices. There should be a minimum distance between pacemakers and switched-on telephones.

Do not drive a **vehicle** while holding a mobile phone in your hand. Follow the laws and traffic rules of the country you are in.

The mobile phone must be switched off while you are in an **airplane**.

The telephone must be switched off near **petrol stations** or other areas with explosive materials.

Never direct **LED flashlight** into the eyes of humans or animals! (Protection class 3)

SAR-value: The maximum weight determined by the EU is 2.0 W/kg. This model has a maximum of 0,504 W/kg.

Holding: UK: 0 870 - 24 80250 IR: 0 667 - 11 75 36  
PartNo: 407533ENG, ENGLISH, V20m\_V20, GM\_201109  
TELME Service Center Industriezeile 36, 4020 Linz, Austria, www.telme.at

## 17 INTENDED USE

This mobile telephone is robust and intended for mobile use. It is to be protected from moisture (rain, bathroom) and impacts. Do not expose to prolonged direct sunlight.

Use as described above can lead to damage of the product and is associated with further hazards such as electrical shock and fire. On no account attempt to alter, rebuild or open the housing of the product.

The power adapter is designed for use in household wall outlets to public electricity grids with 230 volts / 50 Hz (10/16A) voltage.

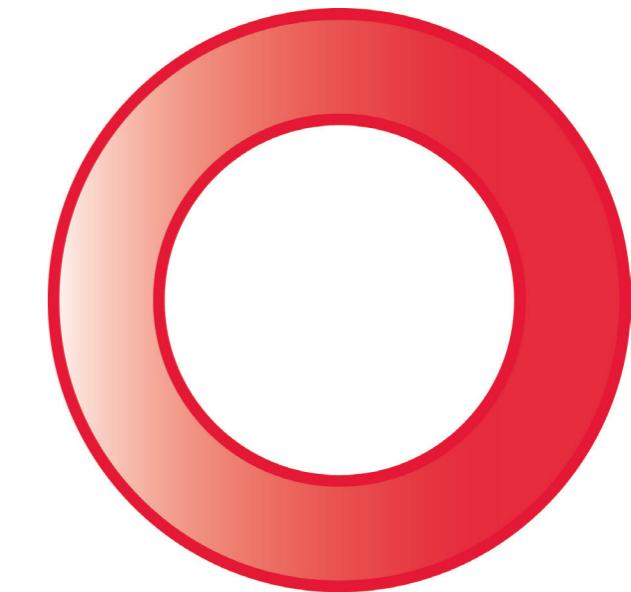
Dual band GSM 900/1800MHz      Battery: Li-Ion 3.7V / 1000mAh

Size: 114 x 55 x 15,5

Weight: 80 g

Standby: 200 h

Talk time: 240 min



**emporiaTALKcomfort**

**ON/ OFF button**

**Volume Control + & -**

Control the handset volume

incoming call:

turn ringer off

**Keylock:**

- Slide up to activate Keylock

- Slide down to activate

Keylock



**Torchlight**

**SMS-/Menu-Button**

- Slide up to go to the SMS Menu

- Slide down to come into the Menu

**Alarm clock button**

- Up to activate alarm clock

- Down to de-activate alarm clock



## 2 INSERT SIM CARD

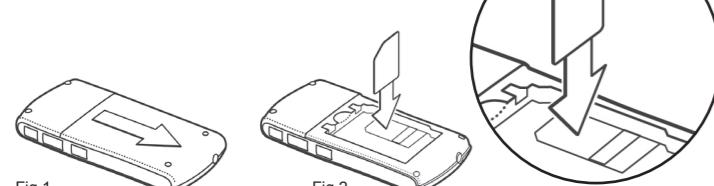
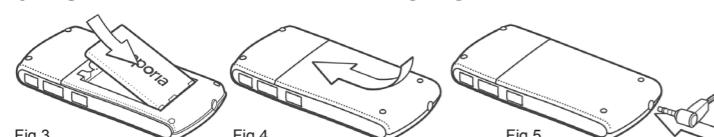


Fig. 1: Remove battery cover (as shown).

Fig. 2: Slide SIM card in with the gold contact facing down.

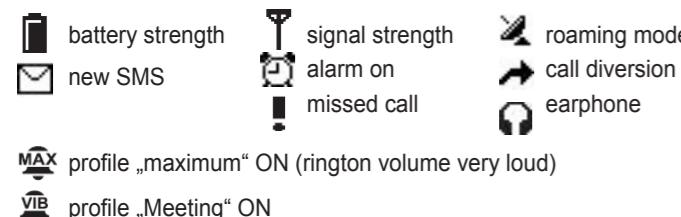
## 3 INSERT BATTERY AND CHARGING



- Fig. 3: Insert battery (gold contacts on right front side).
- Fig. 4: Close battery door: slide cover to closed position with a 'click'.
- Fig. 5: Plug charging cable into the socket on the side of the phone
- Charging: Battery indication bars in upper right corner of the display are moving and the LED on the upper side of the closed phone is on.
- Full battery: Bars in upper right display corner are solid.

Note: Charge battery for at least 2 hours before first use!

## 4 DISPLAY SYMBOLS (SCREEN)



## 8 Alarm:

Standby mode: slide down to switch Alarm clock on or off  
→ Set alarm time with & or with the keypad.

If the alarm rings, end with . Use mute function with to reactivate the alarm after 5 minutes. If you do not press any key the alarm rings again after 1 minute.

## 9 OTHER FUNCTIONS IN SETTINGS

Enter menu with → continue to **Settings**: , →

- Sound & Alert:** To choose a phone profile (e.g. Silent) and configure your personal settings like ringtone and Volumes.
- Call waiting:** You can activate/deactivate and check status to get a notification about an incoming call while having a phone talk.
- Network settings:** Choose **automatic** (automatic boot in a network) or **manual** selection (select a network manually).
- Voicemail number:** Change the voicemail number.
- PIN request:** Activate, deactivate or change PIN.
- Lock side keys:** You can lock side keys like key lock, volume, power and alarm.
- Help Text:** If it's set to ON there will be a help text for many options to give you some information what to do with this option point. The help text will appear after some seconds (5, 10, 15 or 20).
- Master reset:** Reset Settings or Reset all. Reset all will reset the phone to the factory settings. Reset Settings will not reset your phonebook, SMS.

## 5 FIRST STEPS

- Switch on:** the phone: press power on/off-key for 2 sec.
- Switch off:** by pressing power on/off for 2 seconds again.
- When using a new SIM card, enter the 4 digit PIN Code (Personal Identification Number) and confirm with .
- PIN-Code:** The PIN-Code is a 4-digit number combination preventing others from switching on your mobile phone.
- Switch off your PIN-Code: In menu: **Settings** → **Security Settings** → **PIN** → **PIN off**.

### Standby mode:

In standby mode the phone is turned on, but no active applications (calling, messaging, etc.) are running. To get into standby mode, when you are e.g. in the settings menu, press repeatedly.

### Entering Menu:

- Slide down on right side.
- Scroll through menu points: with and .
- Confirm: with .

*Note: due to inactivity phone lights and screen turn off after a while. To turn on again, press any key.*

**Pick up call:** Press - key.

**End call** or **Reject call**: Press - key.

**Dial:** Enter the telephone number via the keypad (including area code with 0) - start call with .

**Redial list:** press - key, scroll through call list with (all dialled, missed and received calls), select a number and start call with .

**Handsfree Speaking:** To talk without holding the phone to your ear, switch on/off the handsfree function during a call: press **Handsfree**.

*Note: if you stay at a menu point without confirming , a help text with explanations pops up. To leave this, press .*

## 10 DISPOSAL

- Disposal of packaging:** Packaging materials are recyclable and should enter the recycling process.
- Disposal of battery:** Do not insert battery into household rubbish for disposal! You are obligated to return used batteries. These can be handed into local collection areas or to specialty shops.
- Disposal of Device:** Take care of the environment: When this product is taken out of service, do not throw it into the household rubbish, but dispose of it, where old devices are accepted and brought into an eco-friendly disposal/recycling procedure.



## 11 FREQUENTLY ASKED QUESTIONS

- Screen shows "Insert SIM card! Only emergency call 112":** Check the direction of the SIM card
- A call failed:** Check the selected telephone number and area code again for accuracy (area code entered?).
- The mobile telephone display is blank/black: Telephone is in energy saving mode (press any key) or it is switched off (press for 2 seconds to switch on).**
- The mobile phone **does not react**: Remove battery, reinsert and switch on the device. If there is still no reaction, refer to the service centre.
- The charging procedure does not begin:** This can take several minutes. If there is no reaction after 10 minutes, refer phone to service centre.

## 6 PHONE BOOK

Saving names and numbers (start with international prefix, e.g. +44 for UK) by entering menu in standby mode (Standby-Mode: chapter 5) with sliding down the on the right side of the phone, then , , à Menu-Points: **Search name**, **Add contact**, **Edit contact**, **Delete contact**, **Send contact by SMS**, **Copy contact**, **Top 5**, **Mailbox number**, **PhoneBook settings**, **SMS in PhoneBook**.

### Storing phone book entries (Name & Number):

Enter menu with sliding down the on the right side of the phone → continue to **Phone book**: , , → continue to **Add contact**: , → Enter number via the keypad, → Enter name (See chapter 8 Write SMS for text entry), to **Save**.

### Searching phone book entries:

In standby mode: open the phone book with :

- Scroll through the entries with and . Or:
- Search names: enter the initial letters of the searched name via the keypad (scroll through with ). When the requested name is shown, press to start a call.

### Add phone book entry via SMS:

In menu **phonebook** → **SMS in PhoneBook** turn **on/off** the function to receive phonebook entries by SMS message, or specify that **only phone book** contacts can send entries to you. The phone number will be saved automatically in your phone book when you receive a SMS with the following content: #name#number# e.g.: #Tom#+491509876543#

## Top5 Numbers:

The Top5 Numbers are shown on the top of the phonebook. You can also dial it if you long press the Number of the Top Number. For example to dial Top1 Number long press Key 1. Store or change your favorite numbers: Enter menu → **Phone Book** → **Top 5** → **Add Top5** → select Top1, Top, etc. → (Ok). Now you can search for a number in phonebook. (Only existing contacts can be a Top5 entry.) To edit: Top5 → Exchange Top5 → then you can change the Top5-numbers.

## 7 SMS MESSAGES

**SMS (Short Message Service)** are written messages with a maximum of 160 characters.

**Receive SMS:** A short signal and a registration on the display inform you about a new, incoming SMS message. Read the message immediately by pressing or see a list of messages which have already been received in the menu **Messages** → **SMS** → **Received SMS**.

**Write SMS:** Enter menu: → **Messages** → **SMS** → **Write new SMS**: The text entry is done by the keypad.

Each key carries several characters, appearing by multiple presses. (e.g. 2x **4**, 2x **3**, 3x **5**, 3x **5**, 3x **6** for Hello).

<b>1</b> . ! ? ‘ “ @ : 1	<b>5</b> j k l 5 £	<b>9</b> w x y z 9 ý þ
<b>2</b> a b c 2 ä å à	<b>6</b> m n o 6 ö ö	<b>0</b> space; 0
<b>3</b> d e f 3 è ê	<b>7</b> p q r s 7 ß \$	<b>*</b> special character: . ? ; : !
<b>4</b> g h i 4 i î î	<b>8</b> t u v 8 ü û ú	“ ‘ @ _ ~ & + - ( ) < > { } [ ] ...

Switch between different entry methods by pressing .

abc:only small; Abc:first letter big; ABC:only CAPITAL; 123:Numbers

**Send SMS:** Select **Send** with 2x and enter number or press search. You can search from phone book (2x , select contact with or unsaved number list. If number is selected press to send SMS.

## 12 DECLARATION OF CONFORMITY (DOC)

We, Emporia Telecom Productions- and Sales-GmbH & Co.KG., hereby declare that the design of the device conforms to the relevant EU directives described below.

**Item Description:** Dual Band Mobile Phone **Item Number:** V20m  
Relevant EU Directives for Radio /Telecommunication Systems 1999/5/EU



R & TTE Directive 1999/5/EC

Harmonised EN Professional and Basic Standards:  
The item corresponds to the following norms:  
Health: EN50360 :2001  
Radio: EN 301 511 V.9.0.2

Safety: EN 60950-1:2006/A11:2009  
EN 62311:2008  
EN 62209-1:2006  
EMV: EN 301 489 -1 V1.8.1  
EN 301 489 -7 V1.3.

Signed:  
Eveline Pupeter  
General Manager

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**emporia**